

# Your Aware Super account made easy



## Welcome to Aware Super – an industry fund for all

### Simple steps to set up your account for success



#### 1 Get our award-winning\* mobile app

Download our mobile app to easily view your account statements, balance, fees and update contact details. Visit [aware.com.au/app](https://www.aware.com.au/app).

#### 2 Set up online access

Register for online access to your account at [aware.com.au/register](https://www.aware.com.au/register). Registering lets you update your details, see your account balance and statements and change your pension payments details whenever you need.

#### 3 Keep your contact details current

Please let us know if your address, phone number or email change by logging into the app or online, or by calling us. And if you have a guardian or power of attorney please let us know by completing an Appointed attorney details form, available at [aware.com.au/forms](https://www.aware.com.au/forms)

#### 4 Stay updated by email

Save on paper and receive account updates, statements and more by email. If you prefer to receive your information by mail, login via the app or online and update your communication preferences. Or call **1300 650 873** and we'll update your preferences for you.

## Benefits of Aware Super

### Our members come first



We're a profit for member industry fund. The fees you pay for your super today can make a big difference to the lifestyle you get to enjoy in retirement. That's why we aim to keep our fees as low as possible for our members. Aware Super members have access to a range of free webinars, factsheets, calculators and services to help make it easier to understand and manage your super. For more information, call our member contact centre or visit [aware.com.au](https://www.aware.com.au)

### Leading the way in responsible investing

We are focused on delivering strong long-term returns while investing to create a positive impact. We benefit our members, their communities and the broader society through being a responsible investor and owner of assets. In WA, we're investing in key worker affordable housing in Claremont; supporting business growth with investments in Proten and Perth Radiology; and investing over \$230m in key property precincts through indirect holdings.

### Strong long-term returns

Our investment approach is focused on delivering strong long term returns for our members. Our Growth option has delivered returns of 8.82% for pension members (compared with an industry median of 7.91%)<sup>^</sup>, placing us in the top performance quartile for the 10 years to 30 October 2020.

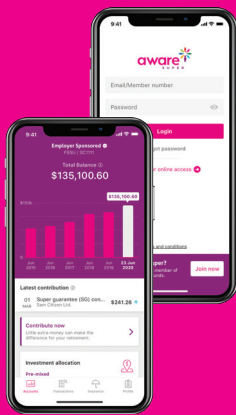
### Making the most of your retirement income

We're the largest retirement income stream provider amongst industry funds – we understand it's important to manage money differently in the lead up to, and during, retirement. Our income streams (also known as pension products) can help you save on tax and make your money go further when it really counts.

<sup>^</sup> Our Growth and Balanced Growth Accumulation and Retirement Income products achieved top quartile returns (50 funds) and (25 funds), for the 12-months ending 30 October 2020, SuperRatings Fund Crediting Rate Survey, SRP50 Balanced (60-76) Index, Pension SRP50 Balanced (60-76) Index, Super Ratings Fund Crediting Rate Survey SRP25 Conservative Balanced (41-59) Index and Pension Super Ratings Fund Crediting Rate Survey SRP25 Conservative Balanced (41-59) Index. Past performance is not indicative of future performance. For the latest investment returns please visit our website [aware.com.au/returns](https://www.aware.com.au/returns)

## Award-winning mobile app\* two years running

Our mobile app has been awarded Gold at the Sydney Design awards two years running. It has been designed by members, for members, and means you can easily manage and engage with your account anytime, anywhere.



## Help with advice and guidance



### Financial advice

Aware Financial Services has a range of advice services to suit your needs:

**Simple advice** – for your Aware Super account, including super investments, you can get over-the-phone advice at no extra cost for most members.

**Comprehensive advice** – also covers your finances outside super. Free initial obligation-free appointment. Fees apply if you proceed.

**Aged care advice** – we can help you make informed decisions as you reassess your own or another's living arrangements.

[aware.com.au/advice](http://aware.com.au/advice)  
[clientservicecentre@aware.com.au](mailto:clientservicecentre@aware.com.au)  
 1800 620 305



### Free seminars & webinars

Specialist education seminars and webinars on a range of topics from estate planning to investments and aged care.

[aware.com.au/webinars](http://aware.com.au/webinars)



### Estate planning

Our estate planning lawyers help you appoint your financial, medical and personal power of attorney, as well as who will look after your estate and receive your assets.

[aware.com.au/estateplanning](http://aware.com.au/estateplanning)

## We're here to help

### Contact us



Phone: 1300 650 873  
 8.30am to 6pm (AEST)  
 Monday to Friday  
 Int'l: +61 3 9131 6373  
 Email: [enquiries@aware.com.au](mailto:enquiries@aware.com.au)

### Get advice



Phone: 1800 620 305  
 8.15am to 8.15pm (AEST)  
 Monday to Friday  
 Book: [aware.com.au/advice](http://aware.com.au/advice)  
 Email: [clientservicecentre@aware.com.au](mailto:clientservicecentre@aware.com.au)

### Visit us in WA



Level 19  
 140 St Georges Terrace  
 Perth WA 6000  
 For other local offices around Australia  
 go to [aware.com.au/locations](http://aware.com.au/locations)

\* The Aware Super app was awarded Gold at the 2019 and 2020 Sydney Design Awards for the category Digital – New Service or Application.

### Important information

This is general information only and does not take into account your specific objectives, financial situation or needs. Seek professional financial advice, consider your own circumstances and read our product disclosure statement before making a decision about Aware Super. Call us or visit our website for a copy.

Issued by Aware Super Pty Ltd ABN 11 118 202 672, AFSL 293340, the trustee of Aware Super ABN 53 226 460 365. Financial planning services are provided by our financial planning business, Aware Financial Services Australia Limited ABN 86 003 742 756 AFSL No. 238430. Aware Financial Services Australia Limited (ABN 86 003 742 756, AFSL 238430) is wholly owned by Aware Super.